

Easy On Your Interviewees. Easy On You.

Putting the TeleScreen™ program to work for your company requires very little from you. There is no special training. Nothing except a Touch-Tone™ telephone and a quiet place to take the interview.

The telephone has proven itself to be a comfortable “user-friendly” instrument to administer interviews.

The interviewee listens to each question and has three seconds to respond by pressing phone button #1 for YES, #3 for No or #0 for N/A. At the end of the interview the applicant will be instructed to hang up the phone. For surveys you may use the # 1 button for Agree, the #3 button for Disagree and the #0 button for No Opinion. The touch-tones on the phone can represent any type of response you choose.

That’s all there is to it.

Interview results may be obtained in different ways. Interview results can be faxed, e-mailed to numerous locations simultaneously or exported. You may also retrieve interview results by calling the TeleScreen system.

Interview questions comply with all federal and state employment laws. All new questions are screened by legal counsel to assure compliance.

In addition, questions are written on a fifth grade comprehension level, so there is little chance of misunderstanding.

Think of the time and money you will save by allowing TeleScreen to conduct the initial interview with each applicant. You will only be talking to qualified applicants based on your company’s criteria for employment.

“In 1995, Denny’s partnered with TeleScreen to develop an automated telephonic interview process for management candidates. We found the process to be extremely efficient and cost effective. In April 2004, TeleScreen installed the automated system for hourly candidates. This new system has proven to give Denny’s more qualified candidates in a timely manner. With the TeleScreen automated system for hourly candidates, turnover at the hourly level has decreased significantly.”

Angie Bonner
Manager, Staffing & Selection & Call Center
Denny’s Restaurants
Spartanburg, SC

Enter TeleScreen: The Information Generation

TeleScreen™ is an exciting concept in automated interviewing. TeleScreen’s automated process is available 24 hours a day, 7 days a week. TeleScreen has been in business since 1982 and services companies nationwide.

The interviewee listens over a simple Touch-Tone™ telephone to a series of questions concerning previous employment history, past performance, current attitudes, ability to get along with others, attitudes toward previous employers, hospitality, conscientiousness, honesty and theft, work ethic, company policy and general attitudes. There are other categories as well. Categories and questions vary depending on the industry and job position. TeleScreen also customizes separate interviews for manager applicants and hourly applicants. TeleScreen will customize any interview or survey to meet the customer’s needs. Total interview or survey time varies from 5 -12 minutes depending on the type of interview or survey being taken.

Questions are asked in random fashion, so the interviewee is never asked two questions in a row from the same category. In addition, all audible inflections are electronically removed from each question. Each question sounds equally important. Responses are given non-verbally by pressing the appropriate number on the phone. This quick, non-verbal method eliminates “response debate time.” All interviews and surveys are also available on the web. Some TeleScreen customers use an IVR system and the web combined into one system with one data base.

The result: TeleScreen provides significantly more reliable data than any other screening method.

“The TeleScreen surveys provide a practical and expedient method of assessing applicants. The surveys are both intuitive and analytical at gauging an applicant’s suitability for employment with our company. We have utilized this strategy as part of our pre-employment assessment for many years. The TeleScreen organization is professional, flexible and sensitive to the needs of its clients.”

Richard Mellor
Divisional Vice President, Loss Prevention
Helzberg Diamonds
North Kansas City, MO